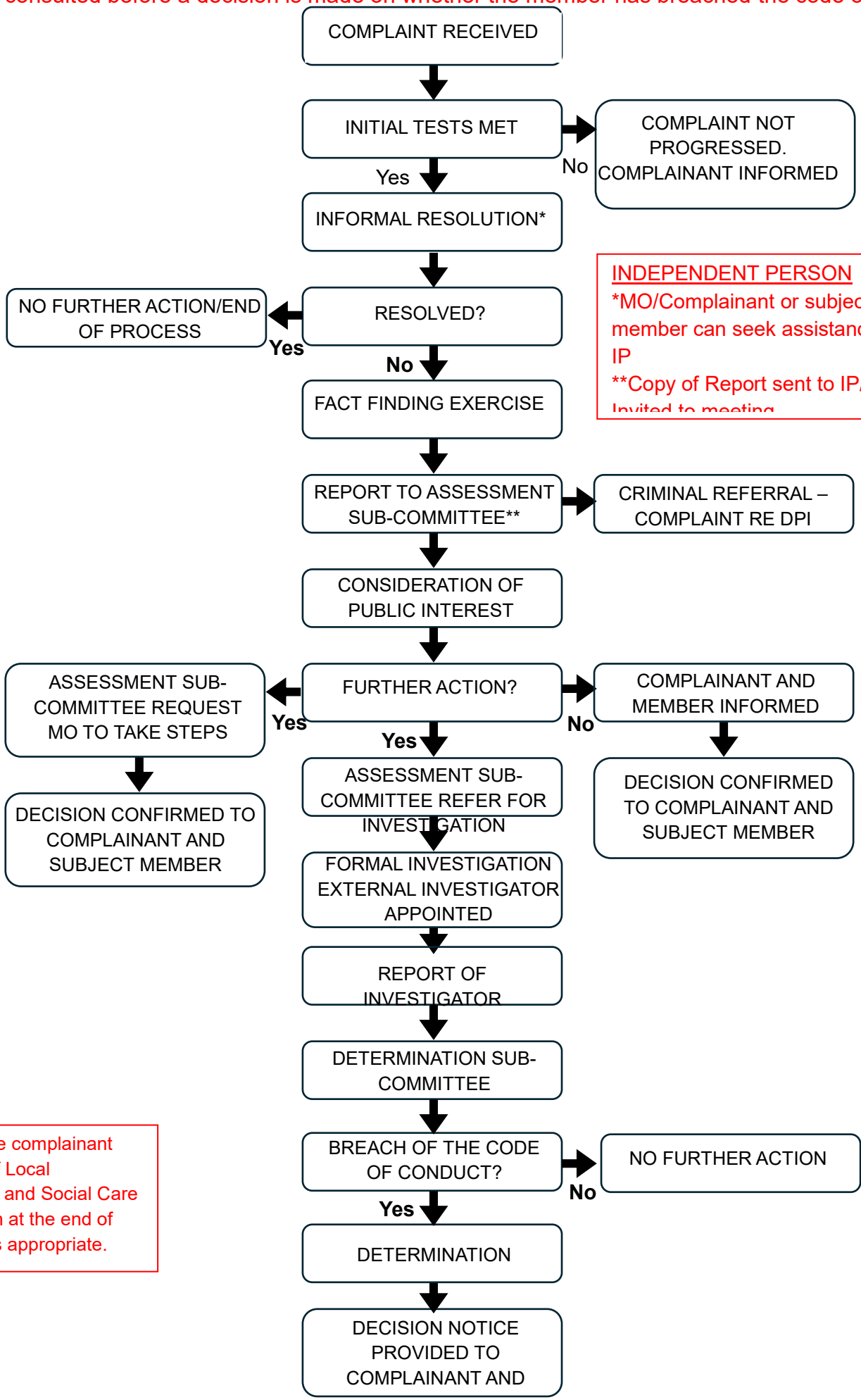


FLOWCHART RE: ARRANGEMENTS FOR DEALING WITH COMPLAINTS ABOUT COUNCILLORS

IP will be consulted before a decision is made on whether the member has breached the code of conduct



INDEPENDENT PERSON
 *MO/Complainant or subject member can seek assistance from IP
 **Copy of Report sent to IP/IP invited to meeting

MO to advise complainant about role of Local Government and Social Care Ombudsman at the end of each step as appropriate.